

Watercare

Laboratory Services

Watercare Services Limited

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Dear Customers,

The government announced yesterday evening that Auckland will move into COVID-19 Level 3 lockdown from 11.59pm 14th February, with the rest of the country moving to Level 2.

Confirming we remain open for business, our Auckland Laboratory will continue to provide full sampling and testing services. Please observe COVID-19 social distancing and health protocols and follow the signage instructions if dropping samples off at the laboratory.

Customers of our Invercargill, Queenstown and Wellington laboratories will continue to provide our normal services. Our support teams at this time will be working from home. Please bear with us as we divert phone calls and make necessary adjustments to our ways of working.

Please feel free to contact us directly if you have any specific concerns regarding our sampling and laboratory services provided to you. email us at clientsupport@water.co.nz or call Bruce Winter on 021 508-018.

Be kind and stay safe!

Yours sincerely,



Chris Kinley

Head of Laboratory Services